

Liam Toney

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Objective

Results driven individual with a strong background in the restaurant industry and retail seeking a challenging position where I can utilize my customer service skills, leadership abilities, and industry knowledge.

Experience

August 2017 - January 2018

Doc's Fried Chicken, Long Beach - Dishwasher

- Sanitized dining ware and kitchen equipment to health code standards
- Performed general housekeeping duties, including trash disposal
- Prepared and cooked a variety of side dishes for meals

November 2019- November 2020

Pirates Cove, Pass Christian - Fry Cook

- Sanitized dining ware and kitchen equipment to health code standards
- Prepared food according to standard recipes with requested changes for customer satisfaction
- Organized stock to ensure efficient storage and easy accessibility

January 2021 - June 2021

My Kind of Place Outfitters, Biloxi - sales representative

- Provided friendly customer service by greeting customers with a smile and assisting with their needs
- Demonstrated strong sales skills by effectively promoting and selling products to customers resulting in two 7.9% raises in a 30 day period.
- Implemented strategic product placement to drive customer engagement and increase sales

May 2022 - March 2023

Crumble Cookie, Gulfport, MS - shiftlead

- Led a team of 3-4 employees providing guidance and support to ensure efficient operations and a variety of managerial duties including stock and cash inventory
- Anticipated customer needs and provided them with high quality service
- Proficient in using POS systems to input and manage orders, ensuring accuracy and timely delivery
- Maintained a clean workspace to maximize productivity and safety
- Knowledgeable about different cookie types and techniques, including shaping and decorating

Education

August 2016 - May 2020

Long Beach High School, Long Beach, MS - *Diploma*

- marching band, theater, engineering, and robotics team
 - I learned how to be a part of a team, and how everyone can do something and be a part of a group.

Robotics and Engineering

- Learned to build machines to do a task
- Learned how to distribute weight so the robot would not fall over
- Was taught how to organize pieces and parts to be able to find them easily

Theatre

- Learned to build sets, draw up designs, and do the math to create scale models
- Learned how to research backgrounds of places to create themes for what to build

August 2020 - August 2022

MGCCC, Gulfport MS - *Associates of Arts*

- Major: Psychology
- Reflections Team, Campus activities Board(CAB), Student Government Association(SGA), and English Honors Society
 - Worked with counselors and recruits along with admissions to help students with tours of campus, get schedules made, and accounts made in the Reflections team.

- I was an officer that helped put together and run events around campus with CAB. In SGA, I helped with campus food drives, find ways to make the campus better for students and faculty.

Awards

- I made Eagle Scout in the summer of 2019.
- In high school theater, I got the school a grant of \$3000 for the Theatre program.
- I got a state pin every year in band.
- For two years of robotics, we won state.
- In college, I got an Outstanding Service award and an Excellence of Service Award.